

**Don Valley Academy** 

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... Changing lives

14 July 2021

## Dear Parents/Carers

I am writing to let you know that we have been informed by SPT uniforms today that our planned pop up uniform shops for this year have been cancelled. They had hoped to provide a more back to normal service however due to government guidelines, isolation requirements and the risk of infection to SPT staff and customers, they felt it would not be possible.

We understand that this is disappointing to our parents/carers however this is out of our control and affects all Delta Academies. To compensate for the pop up shops being cancelled, SPT Uniforms will be running a 7 day a week operations for both the internet and at their retail shop in Garforth for the duration of August 2021. This will allow more retail and distribution hours and will enable them to provide a quality service for all our parents/carers.

If you need to return or exchange an item of uniform that is not suitable, the delivery pack will contain information about exchanges along with an addressed returns form. Orders over £29.99 will qualify for free delivery and orders placed under this value will be £1.99.

Should you have any enquiries or further questions, please contact <a href="mailto:enquiries@sptuniforms.co.uk">enquiries@sptuniforms.co.uk</a> or visit their website on <a href="mailto:www.sptuniforms.co.uk">www.sptuniforms.co.uk</a>

Yours sincerely

Mrs H Thornton Principal